

Parent Helper Letter

SEA LIFE Sydney Aquarium

Dear Parent Helper,

Thank you for choosing to spend the day with your child's group. We hope you have a wonderful visit. Your role is very important to the success of your visit to the aquarium. Here are some reminders of your role and responsibilities.

As a parent helper you agree to:

- Stay with the students that are assigned to you at all times. You should have a maximum of 10 students to take care of.
- Move around the aquarium in your group spending about 5-10 mins at each area. Try not to merge with other groups as this may cause congestion and overcrowding in areas.
- Be sure you understand the itinerary of the day. You should know where to start, where you are meeting for lunch, where the toilets are, presentation times and time of departure.
- You should have a name badge that is visible at all times for both students and aquarium staff.
- Help the students discover inside the aquarium by asking them questions like "What do you see?" or "why do you think that animal is acting that way?"
- Show by example how to behave and interact with the animals inside the aquarium.
- Make sure your students are behaving appropriately and make sure they do not run, yell or climb on exhibits.
- Please make sure students do not use exhibits to write on or complete and worksheets.
- You must remain with your students inside the aquarium store and make sure they handle the goods carefully if touching them.
- Lunch is to be eaten outside of the aquarium.
- Eating inside the café is only for students who are purchasing food and beverage items from the café.